ORACLE
NETSUITE

Supported Browsers for NetSuite

NetSuite is supported in the following browsers on the following platforms:

Browser	Platform
Internet Explorer 11* [1] *except for the OpenAir platform*	Windows 10 Windows 8.x Windows 7 with Service Pack 1 (SP1) or higher
Google Chrome 71 [2]	Windows 10 Windows 8.x Windows 7 Mac OS X 10.10 or newer
Microsoft Edge (Anniversary Update and later)	Windows 10 (Anniversary Update)
Mozilla Firefox 60 [2]	Windows 10 Windows 8.x Windows 7 Windows Vista Mac OS X 10.6 and newer
Safari 12	Mac OS X 10.12 or newer
Safari 13	Mac OS X 10.13.6 or newer
For an updated list of supported browsers, visit SuiteAnswers here.	

(1) If you are using Internet Explorer 11, and have difficulty accessing NetSuite, add the website to your security zones as a trusted site. In your Internet Explorer 11 browser, go to Settings > Internet Options > Security > Trusted Sites. Click Sites, and add the wild card https://*.netsuite.com as a website to the zone. Click OK.

(2) New versions of browsers with rapid development cycle (Google Chrome and Mozilla Firefox) are certified one time each quarter. NetSuite recommends that you turn on automatic updates for these browsers to receive the latest security updates.

Advance Notice: Microsoft Internet Explorer 11 End of Support

As of 2020.2, the NetSuite application will no longer support Microsoft Internet Explorer 11 or its rendering engine embedded in other browsers (1). Users will still be able to log in to NetSuite using Internet Explorer 11, however support will not be offered for defects specific to this browser or its rendering engine.

If you are using Microsoft Internet Explorer 11, you should switch to another supported browser (see the table above). As of 2020.2, NetSuite will no longer test or address any issues related to Internet Explorer 11.

While Microsoft still plans to release security fixes for Internet Explorer, they are not adding support for new web standards or new features. Lack of new features itself presents a serious impediment in using Internet Explorer 11 six years after its original release date.

Users relying on enterprise features of the browser are encouraged to discuss options with their respective vendors.

(1) Please note that Internet Explorer 11's rendering engine may be embedded in other browsers seamlessly.

Touch Screen Device Support

Most user interface actions are supported on touch screen devices. However, in rare cases you may encounter minor issues.