

1036 HUBBARD STREET, JACKSONVILLE, FL 32206 TF: 800-749-7328 PH: 904-354-4531 FAX: 904-354-7979

## **RETURN FORM**

If you are returning your seat, you will need a <b>RETURN AUTHORIZATION NUMBER</b> . Please call1-800-749-7328 and contact a customer service representative.
THIS FORM MUST COMPLETELY FILLED OUT:
ORDER# :
DATE RETURNED://
DAYTIME CONTACT#:
REASON FOR RETURN: (check all that apply)  ☐ Damaged in shipping ☐ Does not meet expectations ☐ Defective craftsmanship, materials ☐ Changed my mind
SEAT CONDITION: (check one)
☐ Like new, no blemishes or defects
☐ Seat has minor blemishes or scratches
☐ Seat has major defect or damage  Please use the comment box to the right and describe the damage to the seat(s). The comments that you provide will help us identify, catalog and correct any manufacturing or assembly issues.

## **30-DAY REFUND POLICY**

All products purchased directly from Sargent Cycle Products are entitled to a 30-day money-back guarantee.

Non-refundable costs include any customization - as specified by the customer - to a standard product offering, specified restocking fees (denoted with an asterisk\*: WS-000-NS\*), and outbound and return shipping and handling. Also exempt from this money-back guarantee are any services performed through our Custom Seat Services Division.

All items returned for refund must be in Like-New condition to avoid a restocking fee, accompanied by a copy of the invoice and will be processed as quickly as possible. The refund will be made via the original method of payment. Please allow a few days for credit card companies to post the refund to your account

Customers wishing a refund on a purchase from a retail seller other than Sargent Cycle Products must refer to that seller's refund policy.

RETURN AUTHORIZATION #:	

CUSTOMER COMMENTS:	
FOR OFFICE USE ONLY:	