

## RETURN MERCHANDISE AUTHORIZATION

RMA# or ORDER# \_\_\_\_\_

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Serial Number: \_\_\_\_\_

*Located on the Back or Side of the cooling unit*

**Describe the problem – provide as much detail as possible:**

---

---

---

---

---

---

---

---

### RETURN INSTRUCTIONS

1. Tape this page to the top of the cooling unit.
2. Place the cooling unit in the same packaging that was used to send the replacement unit to you.
- 3. MAKE SURE THE COOLING UNIT IS UPRIGHT IN THE BOX.**
4. Affix the return shipping label to the outside of the box.
5. Give the box to a FedEx driver, or drop-off the package at Kinkos or an authorized FedEx service center.