



NETSUITE USER ENABLEMENT TRAIN THE TRAINER

Learn from the Experts

Looking for the best option to train your large or global end user audience? Consider NetSuite Train the Trainer (TTT)—a customizable program that partners our professional education consultants with your internal trainers to successfully deliver training for your organization.

Our proven methodology ensures that your designated trainers will not only be enabled to effectively lead your end user training sessions, but they will be able to do so with streamlined preparation and confident classroom management. When you are ready to plan and execute your training strategy, we provide a Customer Delivery Toolkit to meet your planning and delivery needs.

Our education consultants are also available to observe the team's first teach sessions and provide onsite support, or to deliver the first session while your trainers observe and assist with policy questions.

Key Benefits

- Provides a scalable, repeatable and sustainable training program for your organizations' users.
- Broadens your company's NetSuite knowledge base, enabling increased productivity.
- Produces NetSuite experts who can be part of your Helpdesk, Go Live support teams and deliver future new hire training.
- Offers employee growth opportunities with the potential to lead to NetSuite Certifications.
- Tailored to fit your training team's experience level and budget.

**Instructor-led
Curriculum
Sessions**

**Training
Delivery
Workshop**

**Planning
and Delivery
Materials**

**Coaching
and
Support**

Train the Trainer Program

Our program is flexible and can be designed to fit the needs of an experienced or novice training team. In addition to the core product and procedural knowledge transfer that is the heart of our program, take advantage of the right mix of components to prepare your trainers to lead:

- Prerequisite Introduction to NetSuite for Trainers Self-Study Course to jumpstart NetSuite knowledge and maximize time in the TTT product sessions.
- Detailed Instructor-led training sessions covering your NetSuite processes and procedures. Sessions include functional demonstrations as well as hands-on exercises and time to practice your new skills.
- In-depth knowledge transfer and best practices discussions with your NetSuite education consultant.
- TTT Customer Delivery Toolkit consisting of all session presentations plus other time saving delivery tools; including readiness checklists, schedule and evaluation templates.

- Quick Reference materials that are customizable to match your business processes.
- Training Delivery Workshop including:
 - Training preparation and presentation techniques, tricks and tips sessions.
 - Teach-back sessions, where your trainers prepare topics and simulate the training experience by presenting to the NetSuite education consultant and peer group for feedback on style, presentation skills and software knowledge.
- Wrap-up and Trainer Readiness Meeting.
- Post TTT Coaching and email Support.

Assess Your Training Needs

Are you unsure if a Train the Trainer program is the best fit for your organization? Email educationadvisor@netsuite.com to work with one of our expert NetSuite Education Advisors on planning your training strategy to begin empowering your users for success.

NetSuite reserves the right to adjust the stated course content to reflect changes to the NetSuite application and to meet the expressed needs of course attendees.

Features and functions covered in this course might not reflect those in your purchased NetSuite account.