

Kawasaki Commercial Engines

# Kawasaki Commercial Engine Warranty Policy for Australia

GA Power Equipment Spares warrants to the original purchaser of each new Kawasaki four-cycle engine that such product shall be free, under normal use and maintenance, from any defect in materials and/or workmanship for a period of twenty-four (24) months after date of purchase, subject to the following conditions, exclusions, obligations and limitations for models FS, FX, FD, FE and FJ.

FR engines in Australia are covered for a period of thirty-six (36) months or 150 hours, whichever occurs first. This covers machines used for Contracting, Hire & Home Owner applications.

## COVERAGE

Any material and/or workmanship in four-cycle engines found to be defective by Kawasaki within the twenty-four (24) month warranty term for models FS, FX, FD, FE and FJ (FR 36 months or 150 hours) shall be remedied without charge for parts or labour at any authorised Kawasaki Engine Dealer located in Australia.

A Kawasaki part or accessory sold and installed by an authorised Kawasaki Engine Dealer, which is found defective in material and/or workmanship, within the three (3) month warranty term, shall be repaired or replaced (at the option of Kawasaki) without charge for the part or accessory, at any authorised Kawasaki Engine Dealer located in Australia.

#### **CUSTOMER RESPONSIBILITIES**

The following obligations must be fulfilled by the owner to maintain the validity of Kawasaki Warranty for Australia:

- Owner must deliver the four-cycle engine to an Authorised Kawasaki Engine Dealer for inspection, maintenance services and adjustments as per the Australian periodic maintenance chart attached. The inspection, maintenance services and adjustments are to be performed at the owner's expense.
- Owner must present proof of initial retail purchase date to an Authorised Kawasaki Engine dealer at the time warranty repairs are performed on the four-cycle engine.

### LIMITATIONS

This warranty shall not apply to or include any of the following:

- Repair or replacement required as a result of accident, misuse or neglect, lack of reasonable and proper maintenance, repairs improperly performed or replacements improperly installed, use of non-genuine Kawasaki replacement parts or accessories, alterations or modifications not recommended by Kawasaki, wear and deterioration occasioned by the by the use of the four-cycle engine, the use of stale or incorrect fuel.
- Routine maintenance services, adjustments, cleaning and/or expendables such as spark plugs, lubricants, oil filters, air filters and fuel filters.

#### LIMITED LIABILITY

The liability of Kawasaki under the twenty four (24) months warranty for models FS, FX, FD, FE and FJ (FR 36 months or 150 hours) is limited solely to the remedying of defects in materials and/or workmanship by an Authorised Kawasaki Engine Dealer at its place of business during customary business hours. This warranty does not cover inconvenience or loss of use of the four-cycle engine or transportation of the four-cycle engine to and from the Kawasaki Dealer.

# AUSTRALIAN CONSUMER LAW (reg.90)

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss of damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. The text above applies notwithstanding anything else expressed or implied to the contrary in this Warranty document.

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