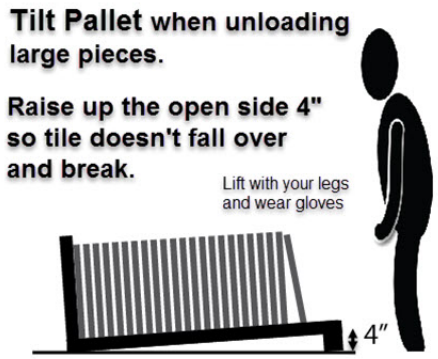
ARTO

READ THESE INSTRUCTIONS (see back for more detailed information)

- Please check your order carefully before installation
- Absolutely no exchanges, returns, or refunds will be allowed for installed material.
- Contact your retailer immediately if size, style, color or quantities received are incorrect.
- If you are unsure for any reason **DO NOT INSTALL MATERIAL, CONTACT RETAILER IMMEDIATELY.**

Limited Warranty & Disclaimer

The Manufacturer warrants these products to be merchantable quality and will replace any defective product discovered within eight (8) working days from the date of purchase. There are no other warranties expressed or implied and the manufacturer shall not be liable for replacement of labor or any consequential damages.



USE CONSTITUTES ACCEPTANCE

DID YOU KNOW?

For additional Information go to: ArtoBrick.com/technical-info

- **Care & Maintenance**
  - Cleaning and Maintenance
  - Sealing
  - Efflorescence
- **Installation**
  - General Care and Installation Guide
  - Installation Guide
  - Laticrete Floor Tile Installation Recommendations and Warranties
  - Laticrete Wall Tile Installation Recommendations and Warranties
  - Mapei Installation Recommendations
- **LEED Information**
- **TEST Data**
  - Absorption, Breaking Load, Wet Dynamic Coefficient or Friction & Freeze Thaw
- **Safety Information**
  - ARTO Safety Data Sheets for Concrete, Clay & Hand Painted Tiles

15209 South Broadway Street - Gardena CA 90248 **phone: 888.757.8453** **fax: 310.768.8544** **www.artobrick.com**

WELCOME

- **Thank you for selecting ARTO products - handcrafted in Southern California since 1966.**
- **For long-lasting and trouble-free installation please read carefully and follow the instructions below.**

DELIVERY

- **Please check your order carefully prior to installation and within 3 days of receiving material.**
- **Contact retailer immediately if sizes, colors, or quantities received are incorrect.**
- **If material is received damaged, inform the delivery driver and note damage on the receipt or bill of lading. Contact retailer immediately to place an order for replacement material.**
- **Make sure to thoroughly inspect the shipment for hidden damage, whether receiving material at the jobsite or a warehouse.**
- **Please note that the carrier must be notified of concealed damage within 5 business days.**
- **If you are unsure for any reason DO NOT INSTALL MATERIAL, CONTACT RETAILER IMMEDIATELY**

STORAGE & TRANSPORT

- **Store boxes in a cool and dry place.**
- **Stack tiles on their ends as they were shipped.**

INSTALLATION

- **Visit www.artobrick.com/technical-info for detailed installation instructions.**
- **Substrate must be properly prepared to accept tile installation and must include all required movement joints per EJ171 of TCNA handbook.**
- **Consult the TCNA (Tile Council of North America) Handbook for specific installation details and more information about substrate preparation.**
- **Elevated installations must meet requirements for allowable deflection**
- **Large format mortar (also known as medium bed mortar) must be used for all installations due to the weight and inherent variations of the tiles.**
- **Make sure that the grout selected is appropriate for joint width and depth.**
- **Random surface, size, and color variations are inherent in these handcrafted products. Be sure to work from multiple boxes, pallets, crates, or containers to ensure a proper blend.**
- **Concrete and unglazed ceramic tiles must be sealed for best results. Tiles can be pre-sealed to ease grout clean up.**
- **Do not clean with acid or other harsh chemicals. Use pH neutral cleanser for regular cleaning.**
- **Make sure to carefully read the instructions for mortar, grout, membranes, sealers, and other products used in the installation.**

ACCEPTANCE AND USE POLICY

USE CONSTITUTES ACCEPTANCE

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