

## NetSuite Training On Demand System Requirements

The NetSuite Training On Demand Center is accessible through an on-demand delivery model using the NetSuite Learning Portal. The following are the recommended system requirements for most effective learning:

### Minimum Desktop Requirements

As a SaaS (Software as a Service) offering, there are no hosting hardware requirements, no software maintenance, and no network administration required by the client.

Computer	Display	Display Color	Network and Connectivity
Minimum 1 GB of RAM, 1 GHz Processor. Soundcard required only for online courses or videos containing audio tracks.	A resolution of 1024x768 or higher is recommended.	Minimum color quality is 16 bit. Optimal color quality is 32 bit.	Minimum 128 kbps. 256 kbps is recommended.

### Plug Ins

- Adobe Acrobat Reader is required to view training completion certificates
- Additional plug-ins may need to be enabled for users to access e-learning courses hosted on the Learning Portal, such as Shockwave, Java, etc.

### Browser Versions Supported

**Browsers must be installed in vendor supported environments.**

- Internet Explorer 11 (IE11)
- Google Chrome <sup>(1)</sup>
- Microsoft Edge
- Mozilla Firefox <sup>(1)</sup>
- Safari 10

<sup>(1)</sup> *New versions of browsers with rapid development cycle are certified one time each quarter. It is recommended that you turn on automatic updates for these browsers to receive the latest security updates.*

**Browser compatibility Settings and Security Requirements:** The NetSuite Learning Portal does NOT require any specific compatibility settings aside from:

- Support for Transport Layer Security (TLS) (Must support 1.1 or 1.2 TLS encryption. TLS 1.0 Encryption is no longer supported.) *Latest versions of the browsers are required.*
- Cookies and JavaScript are required to be enabled
- Popup blocker must be disabled

### Operating Systems and Browser Support

The NetSuite Training On Demand Center consists of training videos recorded via WebEx and Captivate. The NetSuite Supported browsers are provided below for the use of the demo accounts during lab exercises.

- **WebEx:** <https://collaborationhelp.cisco.com/article/en-us/nki3xrg>
- **NetSuite:** [https://system.netsuite.com/core/media/media.nl?id=94209463&c=NLCORP&h=3735c785dc0db0151a4e&\\_xt=.pdf](https://system.netsuite.com/core/media/media.nl?id=94209463&c=NLCORP&h=3735c785dc0db0151a4e&_xt=.pdf)