

Follow these steps to create an online return at
www.NelsonsBusParts.com

1) Click on: My Account

The screenshot shows the website <http://www.nelsonsbusservice.com> in a Windows Internet Explorer browser window. The browser's address bar shows the URL. The website header includes the Thomas Built Buses logo with the slogan "The Future Is Riding With Us", the Nelson's Bus Service, Inc. logo with "SINCE 1940", and the ElDorado National logo. A navigation menu below the header contains links for Home, Body Parts, Chassis Parts, My Account (highlighted with a red circle), Contact Us, and Reference Material. An arrow points from a text box labeled "1) My Account" to the "My Account" link. On the left side of the page, there is a "Cart Summary" section showing 6 items in the cart for a total of \$48.51, and a search bar. Below the navigation menu, the text "SEON Mobile Surveillance" is prominently displayed. Underneath this, it says "Thank you for visiting Nelson's Bus Service On Line Parts Ordering." and lists three categories: [Thomas Parts Flyer](#), [Take Off Parts](#), and [Bargain Bin Parts](#). At the bottom of the page, there is a "Featured Products" section.

2) Click on: Request a Return

The screenshot shows the website for Nelsons Bus Service, Inc. The header features a yellow school bus and the company logo. Below the header is a navigation bar with four tabs: "Body Parts", "Chassis Parts", "My Account", and "Contact". The "My Account" tab is selected. Underneath, there are three columns of links: "Billing" (Print a Statement, Print a Price List, See All Transactions), "Orders" (See Orders, Request a Return, See Return Requests, Re-order Items), and "Support" (Edit Your Profile). The "Request a Return" link in the "Orders" column is circled in red. An arrow points from a text box containing "2) Request a Return" to this circled link.

ES
With Us
www.NelsonsBusService.com
Nelsons
BUS SERVICE, INC. SIN

Body Parts **Chassis Parts** **My Account** **Contact**

My Account

Billing
[Print a Statement](#)
[Print a Price List](#)
[See All Transactions](#)

Orders
[See Orders](#)
[Request a Return](#)
[See Return Requests](#)
[Re-order Items](#)

Support
[Edit Your Profile](#)

2) Request a Return

Part Return: Fill out [redacted]

Warranty Return: Fill out [redacted] & [redacted]

When this form has been filled out, click "submit and print". Place the part (s) and the printed RMA form in a box. Make sure to write the RMA number on the OUTSIDE of the box and send back to Nelson's.

Return Authorization - NetSuite (Nelson's Bus Service, Inc.) - Windows Internet Explorer

https://checkout.netsuite.com/app/accounting/transactions/rtnauth.nl

Identified by VeriSign

printscreens

File Edit View Favorites Tools Help

Google Search Share Sidewiki Check Translate AutoFill Sign In

Return Authorization - ... x Print screen - Wikipedia, L...

Thomas BUILT BUSES The Future Is Riding With Us

Nelson's BUS SERVICE, INC. SINCE 1940

Eldorado National TIOR company

Home Body Parts Chassis Parts My Account Contact Us Reference Material

My Account > Return Authorizations >

Return Authorization

Find Go To Register

Customer C-10830 Pulaski Community School District

Return Notes [redacted]

Job [dropdown] New

Date 8/5/2010

Rtn. Auth. # To Be Generated

I Accept RMA Terms and Conditions [dropdown]

PO Number [input]

Customer Work Order # [input]

Return Type [dropdown]

For any warranty questions, please email [Chris Matters, Warranty Administrator](#)

Total 0.00

Submit Submit & Print Reset

1. Add Items to Return

Item	Quantity	Description	Return Description	Rate	Amount	Options	Part #
[redacted]							

Type the Part Number

Add Remove Cancel

2. Provide Address

Bill To Select Billing [dropdown] New Edit

Ship To Select Shipping [dropdown] New Edit

Bill To [input] Map

Ship To [input] Map

CCC

Concern [redacted] Correction [redacted]

Cause [redacted]

Unit Info

Unit VN [input]

Customer Mileage [input]

Unit Body # [input]

In Service Date [input]

Year [input]

Model [input]

Unit Full Body # [input]

Fleet # [input]

Unit Description [input]

Unit Info (VN, Mileage, Year, Make) [redacted]

Registered To [input]

Submit Submit & Print Reset

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Internet | Protected Mode: On

100%