# Netsuken Sushi Rice Warmer Ever Hot

Model Number: NV-25, NV-35P, NV-35S

Thank you for purchasing the Ever Hot Rice Warmer. Please read the following instructions carefully in order to properly and safely use this product.

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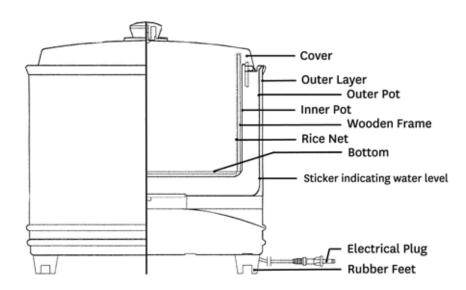
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#### A. Caution

Please carefully read the following precautions before use. Following the below instructions will prolong the lifespan of the product. Improper use may harm the product or the user.

- 1. Do not remove the caution stickers on the warmer.
- 2. Save this manual to refer back to in the future. Do not throw away.
- 3. Do not attempt to disassemble and reassemble.
- 4. Do not attempt alter or remove the plug. Do not wrap or bundle the cords, as it may cause the plastic coating around the wire to break.
- 5. Do not use this product near water or extreme heat.
- 6. Do not wash by placing unit in water or putting the unit directly under flowing water. This is harmful to the product. Instead, please use a damp towel to clean.
- 7. Do not use extension plugs, surge protectors, or outlet multipliers.
- 8. Do not place on unstable surfaces.
- 9. Do not drop or otherwise damage the exterior of the unit.
- 10. Wipe any food off the product before and after use.
- 11. Fill product with water before plugging in.
- 12. Not recommended to keep product plugged in for over 12 hours.
- 13. Keep away from children.

### **B. Specifications and Parts**



#### C. Usage

- 1. Using a separate vessel, boil water to a temperature of 50°C or 122°F.
- 2. Fill the product with boiling water to the indicated line.
- 3. Dampen the wooden frame/bottom and the rice net.
- 4. Place the rice net inside the wooden frame, and fold the edge of the net around the frame.
- 5. Put the cooled sushi rice in the rice net.
- 6. Plug the product into the electrical outlet.
  - Caution: Do not touch electrical outlets with wet hands.
  - To avoid condensation from dripping into the sushi rice, quickly open the lid vertically.

#### D. Maintenance and Care

- 1. When you are done using the product, please throw away the used water and dry the product with a clean towel.
- 2. Allow the product to cool completely before cleaning.
- 3. Wash the lid with soap and water.
- 4. Dry completely before storing.
- 5. Change the water with every use. Reusing water will cause the product to not work properly and break.
- 6. When cleaning the inner pot, do not use scrubbers as they are too abrasive and can damage the nonstick coating. Unless the inner pot gets dirty, please avoid using harsh detergents. Use a wet towel to dry completely.
- 7. If the inner pot burns or gets dirty, please wash gently with detergents, using the smallest amount possible to achieve desired results.

### E. FAQ

If your Ever Hot Rice Warmer is not working properly, please refer to the chart below to find a possible solution. Is problem is not listed below please consult your distributor.

Problem	Reason	Solution
Sushi rice gets cold	Is there boiled water in the product?	Fill the product with boiled water to the indicated line.
Unit does not turn on	Is your electrical outlet working?	Turn the breaker on or contact your electrician.
	Did you leave the cover off?	Keep the cover on product while in use.
	Did you the product multiple times without filling with water?	Please consult the distributor.
Sushi rice gets hard	Did you leave the product on for several hours?	Do not leave product on several hours to avoid the sushi rice from cooking.